



Payment Collection Services

To assist international e-commerce activities in different countries with different currencies, arvato provides a full range of financial services.

- arvato supports the following payment methods:
 - Credit cards (arvato complies with the Payment Card Industry Data Security Standard (PCI DSS))
 - Debit cards
 - Electronic transfers
 - Direct debits
 - Cheques
 - Cash on delivery (COD)
 - Wire transfers
 - Purchase on account / Open invoice models
- Bank account management & bank communication
- Management of refunds
- Query handling in cooperation with customer service centers
- Financial reporting
- Handling of unallocated payments
- Credit management (credit blocks, limits, monitoring of accounts)