



## Spare Parts Management

arvato digital services helps its clients to plan the unpredictable: we overcome the reactive management of the supply chain with proactive event management. Spare part deliveries are monitored using an event management system which extends to engineers' car trunks. Delays in the delivery process are reported proactively by the system, enabling immediate corrections. The spare parts management capabilities of arvato digital services consist of:

- High-security spare parts warehouses for high-tech products with 24/7 operations
- Depot structure for immediate deliveries round the clock
- Night and trunk delivery
- Closed spare parts system with complete traceability
- Comprehensive web-based reporting
- Inventory planning
- Supply and demand planning